

RETURN ORDER FORM

Curtain Perfect
350 Park Street, Suite 105
North Reading, MA 01864
(978) 684-2394
CustomerCare@MyPerfectCurtains.com
www.MyPerfectCurtains.com



STEP 1

PROVIDE PURCHASE AND PURCHASER INFO		
NAME		ORDER NO.
BUS. NAME if applicable		
STREET ADDRESS		ORDER DATE
CITY / STATE / ZIP		
EMAIL		DELIVERY DATE
PHONE		

STEP 2

RETURN ITEM AND REASON			
ITEM NO.	REASON FOR RETURN	QTY	PRICE

STEP 3

PROVIDE ADDITIONAL COMMENTS - optional

STEP 4

ENCLOSE RETURN FORM WITH MERCHANDISE IN WELL-SEALED BOX. MAIL TO ADDRESS, BELOW.
Curtain Perfect ATTN: Returns 350 Park Street, Suite 105, North Reading, MA 01864

RETURN POLICY

DATE OF UPDATE	
VERSION NO.	16.11.25



Curtain Perfect

Thank you for your business.

Not satisfied with your purchase? We're here to help.
Following are the terms and conditions that constitute our Return Policy.

RETURNS

- Returns must be postmarked within 30 days from the date you received your purchase.
- Items must be in their original state and condition and in the original packaging.
- Include any invoice, packing slip, or proof of purchase.
- Please allow 5-10 business days for the processing of returned items.

REFUNDS

- Customers will be notified via email within 5-10 business days of receipt regarding the status of the return.
- It may take up to 14 business days for a refund to post to the account utilized for purchase.
- A restocking fee of \$2.00 may be deducted from your total refunded amount if the item(s) or original packaging arrives damaged.

SHIPPING AND HANDLING CHARGES

- Shipping charges applied to the original purchase are non-refundable.
- Shipping costs for returned items are the responsibility of the customer and are non-refundable.

EXCHANGES

- Exchanges may be processed for items of the same price. Additional fees may apply.

ADDITIONAL INFORMATION

Curtain Perfect
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